



Experienced Dynamics 365 Pre-Sales Solution Architect with a demonstrated history of working in the manufacturing, legal, real estate and finance industries. Primarily design, estimate, negotiate and sell, Microsoft Dynamics 365 applications and Power Apps.

EXPERIENCE

Remote

MCA Connect
Pre-Sales Solution Architect for Power Platform & Customer Engagement

Jan 2021-Current

- Sold \$20 million in Microsoft Dynamics Applications
- Provide strategic guidance and technical expertise to manufacturing companies.
- Create project scope, estimates, timelines, proposals, statements of work, and resource requirements, and present them to client.
- Demonstrated ability to provide technical demonstrations and proof-of-concepts to customers, showcasing the capabilities of Microsoft Dynamics Customer Engagement Applications and Power Apps.
- Design, configure, and customize Microsoft Dynamics applications to meet the unique needs of clients across various industries.
- Exceptional presentation and communication skills, with the ability to explain complex technical concepts to non-technical stakeholders.

NTT Data Corporation

Remote

Mar 2020-Jan 2021

Dynamics 365 Techno-Functional Solution Architect

Client: Office of the Attorney General of Florida

- Design lead on \$22 million Dynamics Sales & Case Management implementation with 1400+ users.
- Lead a team of 20+ developers.
- Lead all live product demonstrations.
- Lead story tailoring sessions, design sessions, and assign development tasks to developers.
- Develop 60% of the implementation.
- Collaborate with 50+ client business units and senior staff, using 140+ applications to ensure a comprehensive set of requirements, aligned to business objectives, gaining full understanding of current and future state business processes.

Royalty Lending Financial Services

Remote

Dynamics 365 CRM Consultant

Sep 2018-Mar 2020

- Design, develop, implement, and demo Dynamics 365 CRM
- Collaborate with executives and end-users to ensure solution meets client's needs.
- Configure business rules, workflows, and business process flows.
- Develop and implement ASP.Net plugins, and custom workflow assemblies.
- Leverage CSS, JavaScript, and HTML to create embedded amortization schedule within email templates.

Hutton Inc. Chattanooga, TN

Techno functional Analyst/Project Manager

Dec 2016-Mar 2020

- Effective team lead who proposed, developed, and implemented Microsoft Dynamics 365 for commercial real estate firm with \$1.1 Billion assets under management.
- Led Dynamics demos, design sessions, and end-user training.
- Collaborate with executives, development team and end-users to ensure cohesive and efficient business processes.
- Led the migration from legacy Dynamics CRM 2015 On Premises to Dynamics 365 Online.
- Led integration with legacy systems (Smartsheet, Sage)
- Perform data analysis and provide actionable insights for senior leadership.

Senior Business Analyst

- Leverage CSS, JavaScript, and HTML to create embedded reports and dashboards.
- Design and develop executive reports with SSRS and FetchXML.
- Customize and configure business rules, workflows, and business process flows to streamline business processes.
- Extend Dynamics functionality with Power Apps, web resources, Power BI, google maps, external databases, and client-side form scripting.

Patten & Patten, Inc. Chattanooga, TN Jun 2016-Sep

Equity Research Analyst Intern

Performed investment due diligence and underwriting for a registered investment adviser with over \$1.5 billion of assets under management.

- Reviewed and deliberated 10-K's, 10-Q's, sell-side research reports, public disclosures, company conference transcripts, and relevant regulatory documents in performing due diligence.
- Focused on identifying the critical variables that drove company earnings to evaluate their long-term success/failure.
- Constructed financial models from a proprietary, multi-dimensional financial model to derive the intrinsic value of potential investments. Valuation methods included Discounted Cash Flow (DCF), Residual Income Model (RIM), and comparable
- Presented research reports and investment recommendations to senior leadership for evaluation under tight deadlines.

EDUCATION

Auburn, AL **Auburn University** May 2016

Bachelor of Science in Business Administration Major: Finance

 Financial Coursework: Financial Security Analysis, Financial Markets and Institutions, Investments, Financial Statement Analysis, Strategic Management, Intermediate Accounting, Business Analytics I and II

SKILLS

Languages: Conversational Portuguese and Spanish. Studying Italian

Dynamics Sales, Customer Service, Field Service, Project Operations, Marketing, Power Apps, Power Microsoft Applications:

Automate, Teams, SharePoint, OneNote, Power BI, Outlook, Excel, Word, PowerPoint, Visio

Microsoft Certified Solutions Expert: Business Applications, MCSA: Dynamics 365 *Certifications:*

Exams: MB2-715, MB2-716, and MB2-718

Asp.Net, C#, REST API, JavaScript, JSON, jQuery, Express.js, CSS, HTML, Fetch XML, SQL, React Programming: Dynamics Plugins, Power Automate Flows, Workflows, SSRS Reports, Dataverse, Client-side scripts, Can Create/Use:

Web Resources,

Finance Applications: Bloomberg Terminal, FactSet, Morningstar, Advanced Financial Modeling in Excel

References

Chris Wade – CIO and President of Technology Solutions - Indelible Boss at NTT Data

Rebecca Green – Senior Project Management Specialist - Kyra Solutions Superior at NTT Data

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Suleiman Ali - CRM Solution Architect Technical Lead - American Petroleum Institute Peer at NTT Data & Hutton

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Matt Partridge – CFO at CTO Realty Growth (NYSE: CTO) & Alpine Income Property Boss at Hutton

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Ben Mingle – President at The Centurion Foundation, Inc. Boss at Hutton

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Geoff Smith – Partner at Rise Partners

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William Decosimo – Principal, Portfolio Manager – Patten & Patten, Inc. Boss at Patten & Patten

Boss at Hutton

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